

Preventative Maintenance Agreement

MAIL IN COMPLETED FORM WITH PAYMENT • OR SCHEDULE AND PAY ON 1ST VISIT

CUSTOMER INFORMATION

Name:

Phone #: Email Address:

Preferred Method of Contacting You: ☐ Email ☐ Phone

Service Address

Billing Address

☐ Same as service address

Street: Street:

City, State, Zip: City, State, Zip:

Did you know?

Regular preventative maintenance can:

- ✓ Help extend the life of your HVAC unit
- ✓ Help prevent unsafe operating conditions
- ✓ Help reduce utility bills
- ✓ Avoid costly breakdowns

MAINTENANCE COVERAGE

Cooling Inspection

ALL SYSTEMS

- ✓ Check refrigerant pressures
- ✓ Check contactor points
- ✓ Check/change filter (customer provided)
- ✓ Clean evaporator coil (if package unit)
- ✓ Clean condenser coil
- ✓ Clean drain/sump pump
- ✓ Add algae tablets
- ✓ Sprinkle/spread granules inside housing of outdoor unit

Heating Inspection

IF YOU HAVE A GAS FURNACE

- ✓ Clean burners
- ✓ Clean flame sensor
- ✓ Check ignitor (if there is one)
- ✓ Check heat exchanger
- ✓ Check/change filter (customer provided)
- ✓ Check/oil blower motor
- ✓ Check belts & bearings
- ✓ Check flue pipe
- ✓ Check thermostat

Heating Inspection

ELECTRIC FURNACE / HEAT PUMP

- ✓ Check heater elements
- ✓ Check amp draw
- ✓ Check electrical connections
- ✓ Check defrost operation
- ✓ Check emergency heat
- ✓ Check refrigerant pressure
- ✓ Check contactor points
- ✓ Check/change filter (customer provided)
- ✓ Clean evaporator coil (if package unit)
- ✓ Clean condenser coil
- ✓ Check thermostat

GUARANTEE & ADDITIONAL TERMS

Giles Cooling and Heating guarantees our parts and labor for 30 days. Some manufacturers guarantee their parts for up to 1 year, which of course is passed to our customers.

Any repairs required beyond those provided in this agreement will be brought to the customer's attention and a cost of repair will be given from our Flat Rate NO RISK Service Pricing Book before any repairs are made. Payment is due upon completion of repair. We accept all major credit cards. Giles Cooling & Heating shall not be liable for any loss arising from delay, failure to discover a condition requiring repair or replacement, or as a consequence of any performance under this agreement.

The service covered by this agreement will be scheduled during Giles Cooling & Heating's regular hours, 8:00 a.m. to 5:00 p.m., Monday through Friday, except Holidays.

Our warranties do not cover acts of God, utility company service, acts of vandalism or improper use of equipment.

Fall service to be completed before December & Spring service to be completed before May. If not completed by then, your service will roll to the next season.

RECEIVE A 10% DISCOUNT ON A SERVICE CALL'S PARTS & LABOR DURING YOUR ONE-YEAR CONTRACT!

ACCEPTANCE OF MAINTENANCE AGREEMENT

I agree with the above agreement and acknowledge that the cost of the preventative maintenance program is **\$179 per location**. If you have more than one unit, add **\$90 per unit**. For example, if you have 2 units at the same location, it will be \$179 plus \$90 = **\$269**.

Number of Units: Number of Locations: Total Due: \$

Payment: ☐ Mailed with form ☐ Pay on 1st visit

Customer Signature: Date:

Printed Name:

Mail completed form with payment to:

Giles Cooling & Heating • 603 4th Ave N, Clanton, AL 35045 • 205-755-3369